



November 1, 2018

Dear Resident,

We have good news on the visitor permits for the Residential Permit Parking program. Beginning November 19, 2018, Residents in the permit parking program will have the option to purchase up to (2) Visitor Permits per household. The Department of Transportation Division of Parking Management submitted a request to change the current executive regulation from allowing just one visitor permit to two per household. It was approved, and we are now preparing to institute the second visitor permit. This will allow you to accommodate parking for up to 2 visitors at one time.

The process to purchase the second permit will go as follows:

- For residents that currently have a digital visitor permit – You can request the second digital visitor permit using the online access to your account or you can call the customer service number at 855-510-3995. Since you already have an active digital visitor permit on your account, the cost of the second digital visitor permit will be pro-rated and the expiration date will match the expiration date of your first digital visitor permit.
- For residents that currently do not have a digital visitor permit – If you choose to purchase one or up to two digital visitor permits for the first time, you will pay a total fee of \$20 per permit. The digital visitor permits can be assigned to any vehicle but only one vehicle at a time.
- For residents that currently have the paper visitor permit instead of the digital visitor permit – You can request a second paper visitor permit by going to the Parking Sales Stores in Bethesda or Silver Spring (See address and locations below) or you can do so by mail with a request to either of the Sales Stores listed. The second paper visitor permit will be prorated, and the expiration date will match the expiration of the first paper visitor permit.
- For residents that currently do not have a paper visitor permit - When you choose to purchase one or up to two paper visitor permits for the first time you can do so by going to the Parking Sales Stores listed below or you can do so by mail with a request to either of the Sales Stores. You will pay a total fee of \$20 per permit. The paper visitor permit can be transferred to any vehicle but must be displayed visibly on the driver's side front windshield.

Parking Sales Stores:	Bethesda Location	Silver Spring Location
	4720 Cheltenham Drive	801 Ellsworth Drive
	Bethesda, MD 20814	Silver Spring, MD 20910
	(240) 777-8770	(240) 777-8744

For more information on the new 2nd visitor permit to the residential permit parking program in Montgomery County, please contact our customer service office on the permits at 855-510-3995 and 240-777-8740 or please visit our website at <https://www.montgomerycountymd.gov/DOT-Parking/RPP.html>

Sincerely,

The Division of Parking Management